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MARGTOR LTD. · NAIROBI · KENYA

After-sales service & technical support for importers

After-sales & technical support · East Africa

Your products sold in East Africa. Our engineers keep them running.

MargTor provides technical support and runs after-sales service for importers and brands of automotive equipment, charging systems, other electrical devices and machinery in Kenya — under your brand, to your standards.

What we take over

01 Warranty handling
Claim intake, diagnosis, root-cause reports and parts return — documented the way your factory needs it.

02 Spare parts logistics
Local stock planning, fast-moving parts in Nairobi and traceable distribution to dealers and fleets.

03 Technical training
Training for dealer technicians, installers and fleet mechanics, in English and Kiswahili.

04 Installation & commissioning
Site checks, installation, commissioning and handover of chargers, ESS and machinery.

05 Field service & repairs
Workshop and on-site repairs, preventive maintenance and service contracts with response times.

06 Remote diagnostics
Telematics and remote first-line support so issues are solved before a technician travels.

07 Local compliance
Support with type approval, standards and documentation required to sell and service locally.

Equipment we support

- Vehicles & automotive equipment
- Charging systems & battery swap
- Electrical devices, ESS & solar
- Machinery & industrial equipment

Why MargTor

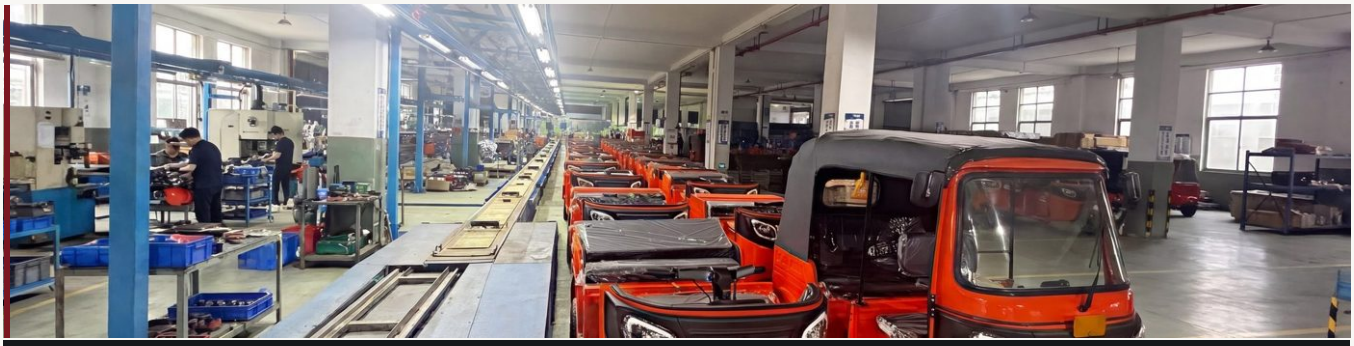
+ Engineering team in Nairobi with Polish and Indian industrial heritage
+ Already providing after-sales service for Chinese companies in Kenya
+ White-label: we work under your brand and your procedures
+ One service partner across Kenya

How it works

1 **Enquiry**
Tell us about your products, markets and volumes.

2 **Service scope**
We agree service levels, parts stock and training — under NDA where needed.

3 **Go live**
Your customers get a local service partner; you get reports and field feedback.



Talk to us

E-mail: office@margtor.africa
Tel. / WhatsApp: +254 719 180 236 · +254 708 189 175
www.margtor.africa/aftersales

Enquiry form